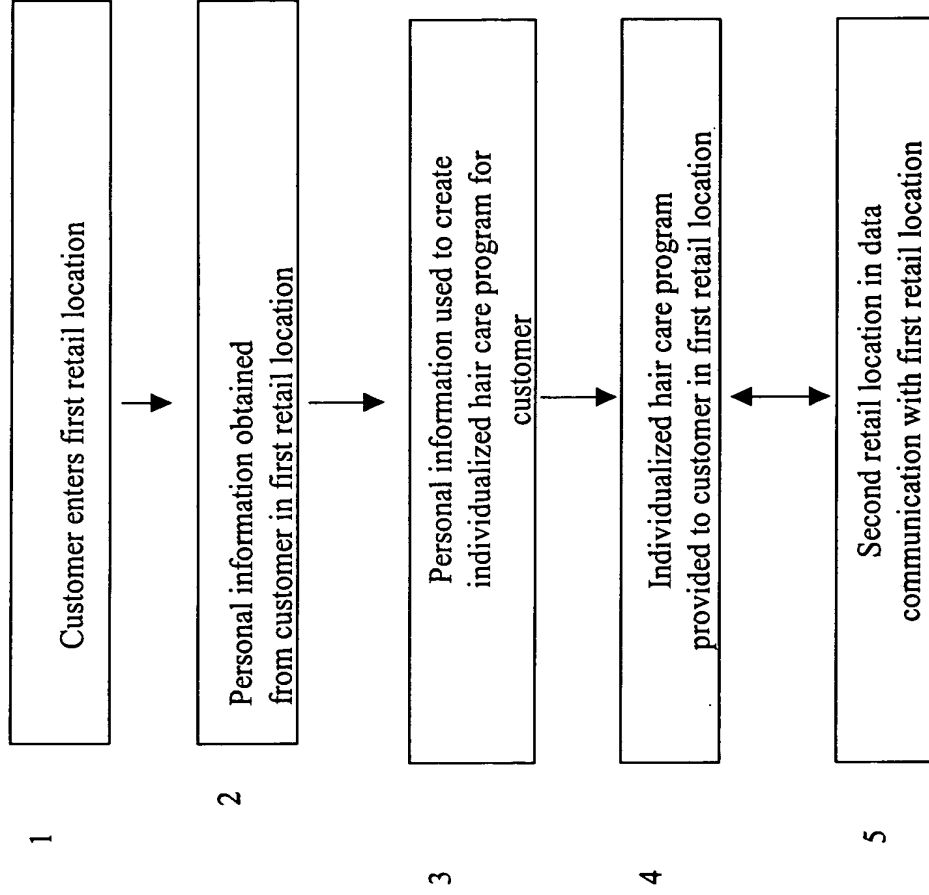


Figure 1



# Obtain Personal Information from Customer

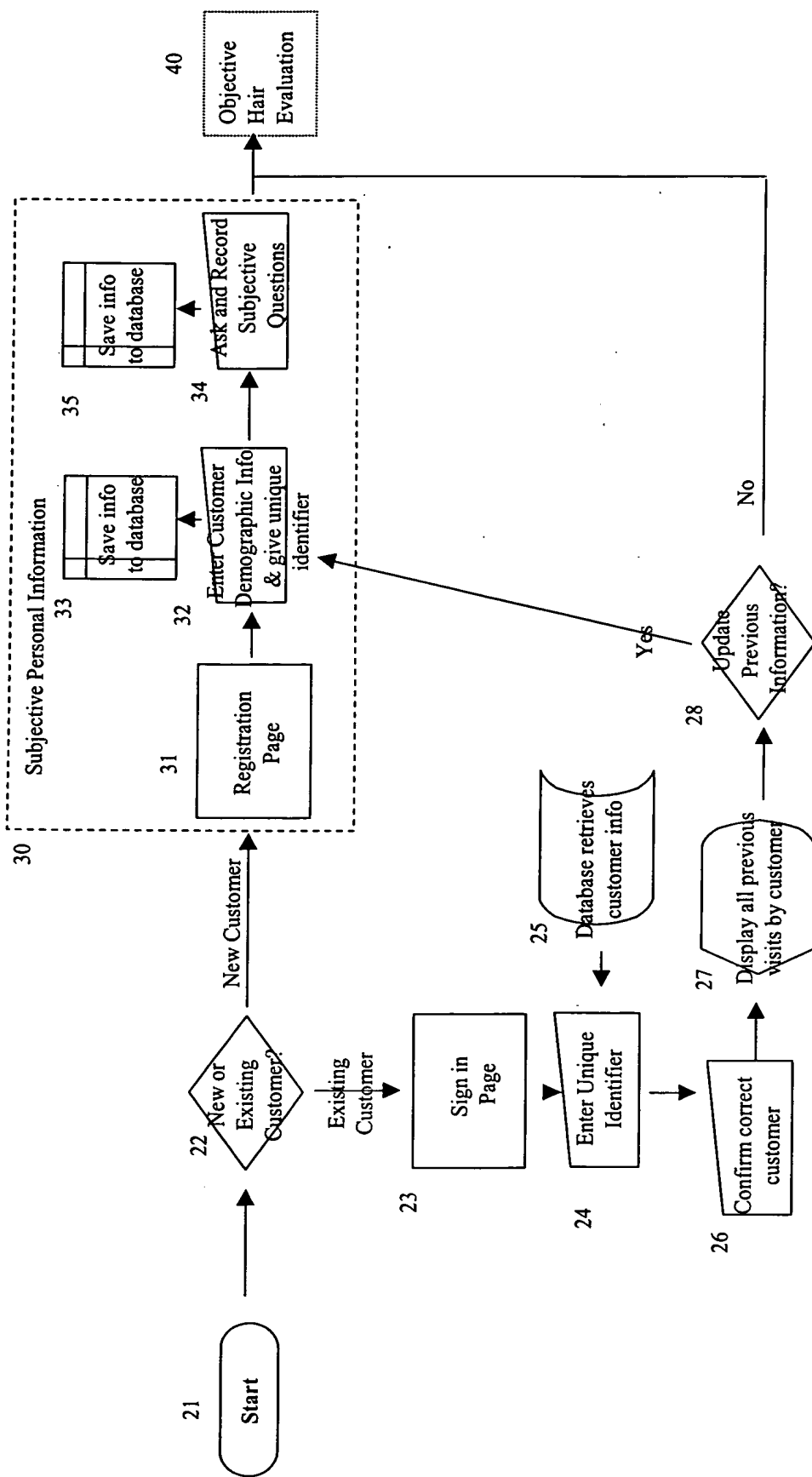


Figure 2

# Objective Hair Evaluation

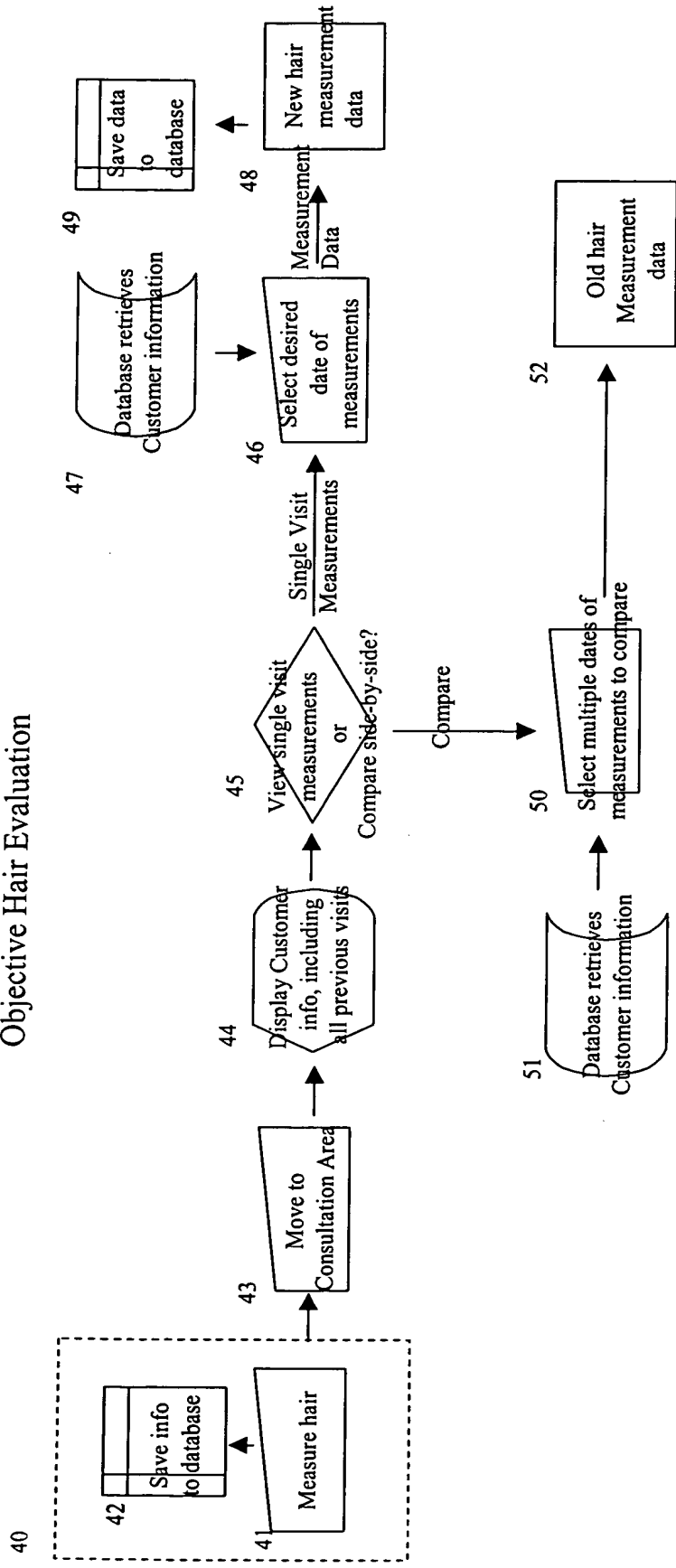


Figure 3

# Create Personalized Hair Care Program

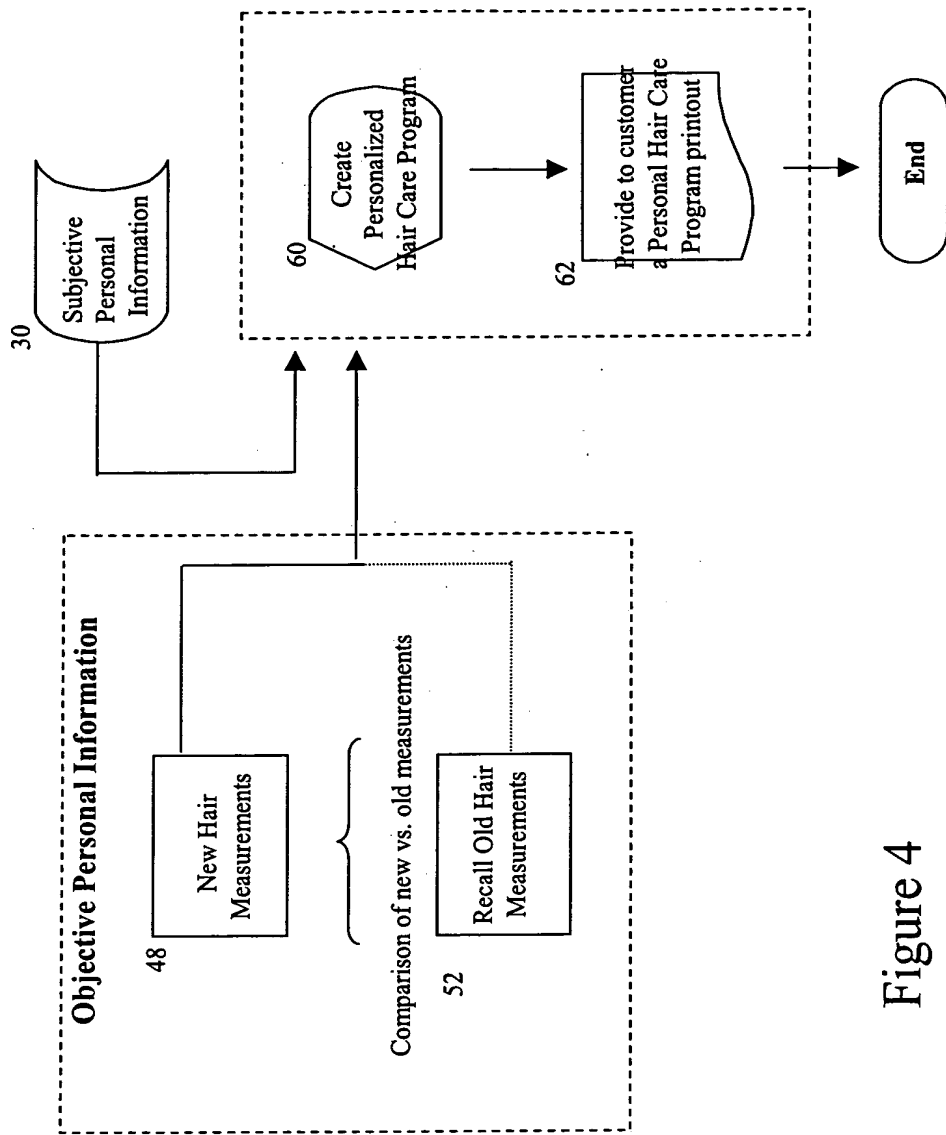


Figure 4

## Figure 5

### Personalized Skin Care Program for Jane D. Customer

Based on your latest reading of **September 1, 2002**, we recommend the following products:

	AM use	PM use	Twice Weekly
Cleanse:	Soft Cream Whipped Cleanser	Makeup Removing Cleanser	Stress Relieving Mask
Moisturize & Protect	Gentle Daycare SPF 15, Soft Eye Gel, Hydrating Mask	Night Cream	Gentle Daycare SPF 15 Soft Eye Gel
Correct:	Gentle Anti-Age Cream	Nourishing Serum Gentle Anti-Age Cream	At-home Microdermabrasion

Recommended Monthly Services:      Ultimate facial

Other recommended Services:      Chemical Peel (AHA)

Recommended Seminar:      "How stress affects your skin and how to  
prevent its visible signs on your face"  
February, 2003

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[Show Daily Regimen](#)

**Figure 6**

**Personalized Wellness Program for Jane D. Customer**

Most recent results: September 2, 2002

Age: 27

Vegetarian Diet

Sedentary Lifestyle

Reports difficulty falling asleep

Stress Measurement (PSS): 14 – Moderate

**Program Recommendations**

Products	Activities	Services	Lifestyle
Daily multivitamin supplement	Enroll in twice-weekly yoga classes	Biweekly neck and shoulder massage	Include daily aerobic exercise into schedule
	Seminar on “The Healthy Vegetarian Diet”		30 minutes of “quiet time” before bedtime every night
	Class on “Managing Stress in your Busy Life”		